

NEWS RELEASE:

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Pardee presents Associate of the Year award

(Hendersonville, NC) Pardee Hospital recently presented the third annual Associate of the Year Award to Barbara Shock, clinical manager in physical therapy. Shock, a Pardee associate for 14 years, received a check for \$500 and a trophy at a special awards ceremony.

According to Shock's fellow associates, she embodies all the characteristics needed for success including service, dedication, loyalty and knowledge. Shock is a team player and has excelled at Pardee by continually improving upon her professional knowledge and skills. Shock has worked through several positions at various Pardee locations and according to her co-workers, "has grown into one of the greatest clinical managers we have had the pleasure of working with." Shock has represented the Rehab Department on several committees and projects over the years. Personally and professionally, her fellow associates say she is a wonderful person who demonstrates a great attitude and professionalism.

Nominations for the award were submitted by co-workers and reviewed by Pardee's Associate Satisfaction Committee, comprised of members from various departments of the hospital. The committee selected Shock as Associate of the Year. Betty Sain, a clinical coordinator on 3 West, and Jodie Scroggs, an outpatient coder in the Medical Records Department, were runners-up for this year's award.

Sain is highly respected by her fellow associates for her knowledge, skills, attitude and ability to complete any task. She gives full attention to all customers and is on the front-line when it comes to organizational improvement. According to her co-workers, Sain goes well beyond the staff and charge nurse role and serves as nursing coordinator for the entire hospital when asked to help. Sain is currently pursuing national certification in geriatric nursing, and is nationally certified in medical surgical nursing.

Scroggs has worked at Pardee for more than five years and receives numerous questions regarding coding and charges throughout the day. Her fellow associates say that she is always willing to jump in wherever needed and takes the time to research a question if she doesn't know the answer. This past year, she passed her national exam and is now a credentialed coder.

Pardee Hospital is a not-for-profit community hospital founded in 1953. The main hospital is licensed for 222 acute care beds and is the second largest employer in Henderson County. The hospital has several locations separate from the main campus, including a 130-bed nursing facility, an adult day services center, a health education center in the Blue Ridge Mall, home care services, a rehab and wellness center, a midwifery program, various family and internal medicine practices, and an urgent care facility. More information is available at www.pardeehospital.org.

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