

PRESS RELEASE:

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Pardee Opens Flat Rock Family Health Center, a patient centered medical home

(Hendersonville, N.C.) Pardee Hospital is proud to announce the opening of Pardee Flat Rock Family Health Center, an advanced patient centered medical home.

Patients are encouraged to establish a medical home to manage chronic health conditions and prevent avoidable complications. A medical home ensures a partnership between patients and their health care providers to ensure all aspects of care are effectively managed and coordinated.

“From the moment you log on to our secure website to make your first appointment, you will see how we’re different—you’ll make your appointments on-line and complete registration forms, health history, and a pre-visit planning form from the privacy of your home instead of a waiting room. If anything changes before your visit, you can e-mail your provider. Because you’ve been able to prepare for the visit, your time with the physician will focus exactly on the issues that are of concern to you,” says Steven Crane, M.D., family physician, Pardee Flat Rock Family Health Center, and assistant division director, MAHEC.

Pardee Flat Rock Family Health Center provides quality health care by incorporating advanced concepts into primary care such as offering alternatives to a



traditional office visit. These alternatives, such as telephone consultations and e-visits for routine follow up care and medical advice, or group medical visits, are available for certain chronic or non-acute conditions. Patients can log on to the secure website to request medication refills, schedule appointments or communicate with their health care provider through e-mail.

Pardee Flat Rock Family Health Center is located at 841 Case Street in Flat Rock. Steven Crane, M.D., and Susan McKenney, F.N.P., are both currently accepting new patients. Dr. Crane will also continue to see patients at Hendersonville Family Health Center in Hendersonville. To make an appointment, visit

www.pardeehospital.org.

Pardee Hospital is a not-for-profit community hospital founded in 1953. The main hospital is licensed for 222 acute care beds and is the second largest employer in [Henderson County](#). The hospital has several locations separate from the main campus, including an adult day services center, a health education center in the Blue Ridge Mall, home care services, a rehab and wellness center, a midwifery program, various family and internal medicine practices, and an urgent care facility. For more information or to find a physician, call 1-866-790-WELL (9355) or visit www.pardeehospital.org.

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